



Renesola Service Application Form

Instructions:

- Please fill out clearly and completely the below information.
- Email completed Claim form to CAOps@renesola.com.
- ReneSola Customer Support will review the request and feedback the claim service confirmation & status by emails. If approved, issue the service case number will be issued out.
 - On RMA request, if the product are not defective upon further inspection & testing, 20% restock fee and the price of shipping charges will apply.
 - On certain circumstances, payment would not refunded but credit will be given.
- Please help fill out the additional troubleshooting questions on third page.

Customer Claim Information		
Claims	<input type="checkbox"/> RMA	<input type="checkbox"/> Return
Customer	Date of claim	
	Customer Name	
	Contact Name	
	Email	
	Phone	
	Replacement Delivery Address	
Product	Claim Product Code No. & QTY	
Traceability of Parts	Customer Purchase Order No. & Date	
Notes (Claim Description (Photos, etc.,))		
Approximate installation date		